



My name is Sean Donohoe, Lead Operator for the City of Concord Water Treatment Plant. I am a recent graduate of the NHDES Drinking Water & Wastewater Managers School. I have been in the water treatment industry for 6 years and, when starting this course, had recently been promoted to Lead Operator. It was my first supervisory role since working in this field, and I found that the course assisted me with gaining valuable knowledge that has greatly helped me understand how to become a better leader. Throughout the course we heard from a wide variety of leaders from different water and wastewater systems in New England and the lessons and experiences that brought them to where they are today. From the really bad days they endured and the successes they had, every experience they had allowed them to move up the ranks within their field. There were countless takeaways from Manager's School but one of the most significant was the connection with other Wastewater or Water professionals at similar stages of their careers. Having these connections are a great asset to my future growth and development in this industry. I would recommend this class to anyone in the water and wastewater fields.

- Sean Donohoe, Lead Operator – Concord Water Treatment Plant
Drinking Water & Wastewater Managers School class of 2025