

## **Journal**

Volume 1, Spring 2025



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# JOURNAL Volume 1, Spring 2025

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# NH Water Works Association 2024 Annual Report

#### by Sam Currier, President & CEO

NHWWA still holds strong as we reflect back and look at our FY24 Annual Report. As a non-profit association, we hit all of our marks and came in ahead of what we planned for at 2024's year-end. As a 501.C.3 Non-Profit, our goal is to budget exactly what we need to use throughout the year. Our budget reflects that process, but with our added courses, we were able to build our reserves up and prepare for our future. Not to dwell on 2020, but it did prove to us all that everything can be vulnerable. As I said in last year's report, we still feel the effects of inflation in this post-COVID era. As you all see it in materials and chemical costs, NHWWA sees it in things we try to do to provide you all with the best service we can. NHWWA is excited about our future and cannot wait to see where our future goals will take us.

On March 13th, we held our annual virtual meeting with the board and the committee chairs. In this meeting, we discussed what did and did not work in 2024 and our future goals for 2025. This annual meeting is held virtually (for now) every year on the second Thursday in March.

When developing the budget for FY24, we stayed conservative as I wanted to see an entire budget year through as the new CEO. This task is tough to do in our business; every year is different just by looking at renewal years and non-renewal years. My goal in the future is to start building a multi-year budget to show these long line items in our budget and strategize our savings to build our reserve while keeping costs to our members down as much as we can. Below are things we were able to accomplish during FY24:

- Another large and successful NHWWA Expo held in October.
- Reworked and revamped Grade 2 Distribution exam prep course.
- Held our inaugural Leadership Summit at Pat's Peak Second Annual to be held June 5<sup>th</sup> in Meredith NH
- As an Association we pushed out 4,913 Contact hours to water works operators.

 Our YP's once again hosted the annual softball game against NHWPCA (NHWWA is undefeated 3-0), followed by the Fisher Cats outing, a cornhole tournament alongside of NEWWA, MWWA, and Green Mountain YP's.

Please note! YP hosted events are for ALL of our members.

We will always continue to work closely with our partners at NHDES. We do this to share information about operational, financial and regulatory topics that keep us here in NH far and above the rest of the national performance curve.

#### **Finance**

In 2024 we were able to do exactly what we set out to do by providing our association the best service we can while keeping costs down as much as we can. We bring a great deal of credits to the water works operators of NH by supplying them with multiple different trainings for grades C1A's, and 1's through 4's in both treatment and distribution. The first pie chart here shows the breakdown of what makes up NHWWA gross profit.

The second chart shows our association's total expenses. This past year was amazing, we were able to bring in some new courses like "Clerk of the Works Training". This year (2025) we plan to bring back:

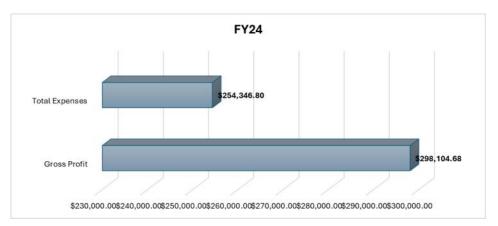
- Advance Distribution Course
- Second Annual Leadership Summit
- Septic Designers and installers Course
- Clean Water Course Credits

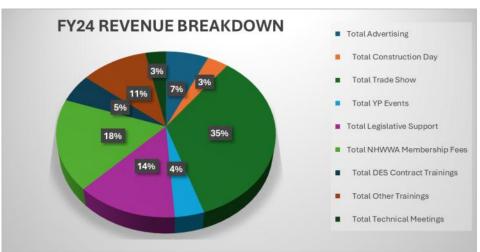
Gross Profit \$298,104.68

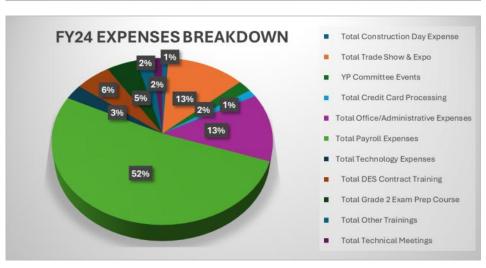
<u>Total Expenses \$254,346.80</u>

Net Income \$ 43,757.88

Note: an extra payment from the NHDES contract fell in this fiscal year.







We continued our growth through FY24 and will carry that momentum into FY25. In our last report, I used the term "rebuild," which may not be the best term, but it accurately reflects our mindset as we continue to build from 2020. While we are in no danger, at the end of 2023, we had less than four months of an operating budget with our reserve funds. After a successful year in 2024, we boosted our operating budget to six months. Our board approved rolling our CD with an APY of 5% for six months to a nine-month term with a 4.75% APY. We continue to monitor our high-interest savings, which has decreased from 3% to 0.25%. This still allows our reserve funds to generate income and helps us keep costs down for our membership.

4913 credits were given out in 2024 which is up from 2023. We hope that during 2025, being a renewal year, we can break the 5,000-credit hour ceiling. Be on the lookout for extra one-day trainings to help operators with the added summer state testing date. These one-day refreshers will help by providing that extra boost to an operator that may have struggled in the spring. I am eager to get 2025 really rolling and see what we can do for 2025. As always, I am so happy to be here working with all of you. It is you that makes all these things possible for NHWWA.

#### **2025 Priority Goals**

As we review our by-laws every three years, the Board and I are looking at those two off years to reevaluate what NHWWA provides to our membership and ensure we continue providing the best quality courses and events in everything NH Water. Part of this involves evaluating our membership costs and determining if raising membership or class rates is necessary to keep up with rising business expenses. In 2025, we will continue to grow and rebuild our reserve funding, building on the successes that have brought us to where we are today. We will stay mission-focused as we drive forward and grow how we deliver the best product to our membership. Some of our key priorities are detailed below.

#### **Workforce Development**

 Strengthen our Student Outreach Committee and Continue to help create career paths that provide entry points for new operators from various walks of life (high schools, colleges, mid-career

- change, and veterans.)
- Communicate opportunities and spread the word throughout NH that water works careers are obtainable and increase the numbers of applicants into the water profession.
- We are continuing our efforts working alongside of NEWWA-led regional "Work for Water!" initiative.

#### Communications

- NHWWA wants to provide multiple tools to owners and operators, engineers and lab specialists, and all careers in the Water Works industry. These tools would be in the form of flyers and educational material that share the knowledge, awareness, and better understanding of our industry to the community you serve.
- NHWWA also has created a network of well-developed top-notch water operators and lead engineers that are more than willing to help and answer any questions needed by others in the Water Works industry.
- The YP Communication Committee is already underway creating and developing flyers and brochures curated by the Student Outreach Committee to present to trade/tech schools across NH.
- The growth of our YP Communication Committee is much needed. The work this small committee does is huge for a lot of our success and will continue to push this committee to come out of YP to grow as the need for their work does.

#### Association Initiative

- Increasing revenue through new initiatives and successful existing strategies. These will have the ability to meet our growing need for the water sector while providing us with a solid foundation for our future.
- Continuing to work through our strategic plan, the board and I continue to grow and develop the best way to build leadership through the current top operators that have always been so willing to volunteer their time and to grow and mold the next generation.
- The President/CEO (myself) needs to be fully engaged into the water sector and to continue to develop the relationships needed across our Association's membership, leaders and future

leadership at NHDES, the ever-changing State of NH elected officials, and our 4 Federal delegates.

The NHWWA Board and staff as always, are greatly appreciative of you and everything you do for the New Hampshire Water Works Association. More importantly your service to public health and the future of your State and community that you serve willingly, non-stop, year-round, is unmatched.

As operators, we know we can be plowing one night and working in the lab the next morning. Flushing hydrants two nights in a row, only to come in the next day and need to rebuild a pump. The need for all of you and the team around you is so important. I want to personally say thank you. It may not mean much, but I know your efforts do not go unnoticed, even if they sometimes feel overlooked. A goal I have made for myself since taking over as CEO, is to expose water works as a top-tier career and a sound path for anyone who wants to see a better future for NH.

The Board and I want to say THANK YOU!



### **Water Works Operator Certifications in 2024**

The following water operators were newly certified or upgraded in New Hampshire in 2024. **CONGRATULATIONS OPERATORS!** 

		TREATMENT CRADE	DISTRIBUTION GRADE
LICENSEI	OPERATOR	IKEAIMENI GRADE	DISTRIBUTION GRADE
ADAMS	JENNIFER	CIA	CIA
ALBERTO	CHRISTOPHER	I	I
ALLARD	CORY		I
ALLEN, JR	RAYMOND	CIA	CIA
ALUSIC-BINGHAM	MICHAEL	CIA	CIA
BEAN	MARK		I
BEATTIE	DENNIS	CIA	CIA
BEAUCHESNE	BRIAN	II	IV
BELLEMORE	JASON		II
BENNION	NICHOLAS	II	II
BERGERON	COHEN	II	
BERTOLAMI	MATTHEW	I	I
BOISVERT	MATTHEW	CIA	CIA
BOUVIER	JEREMY	IV	
BOWEN	KEVIN	EVIN CIA	
BOWLER	BRIAN	I	
BRANCONNIER	MERLE	I	I
BRAUTOVICH	RYAN	CIA	CIA
BROUSSEAU	CHRISTOPHER	1	I
BROWN	DERICK	1	
BUTLER	WILLIAM	1	I
CARBONNEAU	DANIEL	CIA	CIA
CASWELL	STACY	CIA	CIA
COHEN	MATTHEW	CIA	CIA
CONNOLLY	VALERIE	CIA	CIA
CORDATOS	NICKOLAS		I
COTE	JEFFREY	II	II
COTE	ARIN	1	II
CRAWFORD	JOSEPH		I
CROWLEY	ADAM	CIA	CIA
CUSICK	THOMAS	IV	II
DALEY	STEPHEN	1	I

LICENS	ED OPERATOR	TREATMENT GRADE	DISTRIBUTION GRADE
DAVIO	ETHAN	1	II
DEGROOT	DAN	CIA	CIA
DEMARCO	ALLEN		I
DESCHAMPS	BRIAN	1	I
DONALDSON	CHRISTOPHER		II
DOYLE	DANIEL	CIA	CIA
DUFOUR	JOSEPH	CIA	CIA
DUFOUR	MICHAEL	CIA	CIA
ELDRIDGE	MICHAEL	CIA	CIA
FERRY	COLE	CIA	CIA
FISKE	JASON	CIA	CIA
FLANDERS	JEFFREY		I
FOOTE	MATTHEW	CIA	CIA
FOPIANO	ABIGAIL	1	I
FORBES	JONATHAN	II	II
FORD	ANTHONY	1	
FOSTER	DAWNE	CIA	CIA
FOUND	MATTHEW	CIA	CIA
FOURNIER	STEPHEN	II	
FOX	EMILY	CIA	CIA
FRIEND-GRAY	ELI	CIA	CIA
GILMORE	SCOTT	CIA	CIA
GIROUARD	ARMAND	CIA	CIA
GLASS	HUNTER		I
GREEN	ADAM	1	
GRIGAS	COLE		I
GRUDZIEN	ELLEN	CIA	CIA
GUYOTTE	DAVID	1	I
HAASE	COLIN	III	II
HALL	THOMAS		II
HENRY	MATTHEW	II	
HENSON	ZACHARY	CIA	CIA
HENSON	ERIC		I
HOLLINGER	DAVID	CIA	CIA
HOUGHTON	DAVID	1	I
HOWE	PETE		I
HURLEY	JASON	I	I
IBEY	DANIEL	CIA	CIA
JACQUES	ERIC		I
JAREST	TIMOTHY	I	I
JOHNSTON	WILLIAM	CIA	CIA

LICENSE	D OPERATOR	TREATMENT GRADE	DISTRIBUTION GRADE
JONES	TANYA	I	I
JOYAL	THANE	CIA	CIA
KEENAN	SHANE	I	I
KEILING	AMBER	CIA	CIA
KENNEALLY	DOUGLAS	CIA	CIA
KILEY HUBBARD	BRIDGET	II	I
KILMISTER	GRANT		I
KING	JEREMIAH	CIA	CIA
KING	BERT	1	I
KIRSCH	LUCAS	CIA	CIA
KITTLE	JARED	CIA	CIA
LADD	JUSTIN		I
LEACH	JARED		I
LEE	HYUNJUNG	II	II
LEFEBVRE	SHANE	II	
LEWIS, JR	DANIEL	CIA	CIA
LIMRIC	NATHAN	I	I
LOMASNEY	BRANDON	CIA	CIA
LUCIER	NICOLE	CIA	CIA
MACBRIEN	WAYNE	I	I
MADAGLIA	SCOTT	I	
MADORE	JACOB	II	II
MANGROO	CHRIS	II	
MARCOTTE	PATRICK	CIA	CIA
MARDEN	LINWOOD		I
MASON	ZACHARY		I
MAYKUT	ISRAEL	I	
MCALLISTER	ADAM	CIA	CIA
MCFARLAND	CHRISTIAN	I	I
MELCHIORRE	MARGARET	CIA	CIA
MERCANDETTI	CHRISTOPHER	I	I
MERRIAM	BART	I	II
MINER III	RONALD	I	I
MITCHEL	MATTHEW		I
MIZE	MICHAEL	I	
MONTGOMERY	PETER	CIA	CIA
MOREEN	JOSHUA	CIA	CIA
MORSE	WILLIAM	CIA	CIA
MUSZYNSKI	STEPHEN	I	I
MYERS	ANDREW	II	II
NEENAN	RYAN	II	

LICENS	SED OPERATOR	TREATMENT GRADE	DISTRIBUTION GRADE
NICHOLSON	OLSON WILLIAM I		IA
NUDD	ALEXANDER		II
NUGENT	PAUL	CIA	CIA
PAGANELLI	MICHAEL	III	
PATNODE	MATTHEW		I
PEDRO	ELIZABETH	Ţ	I
PERKINS	SHANNON	CIA	CIA
PERKINS	SCOTT	CIA	CIA
PETRARCA	MICHAEL	CIA	CIA
PHILLIPS	ROBERT		I
PIERCE	DERRICK	CIA	CIA
PLANTE	MATTHEW	CIA	CIA
POWELL	RICHARD	CIA	CIA
POWERS, JR	BRADLEY	CIA	CIA
PRIOR	KEVIN	II	II
RAMBO	BRADEN	CIA	CIA
RANDALL	CAMERON	CIA	CIA
RANDLETT	SAMUEL	CIA	CIA
RICHARDSON	GREGORY	II	II
ROBERTS	JOSEPH	CIA	CIA
ROCHE	DANIEL	Į.	I
ROGERS	BENJAMIN	Ţ	I
ROLLAND	JESSE	Ţ	I
ROUILLARD	SARA	CIA	CIA
ROWEN	CHRISTOPHER	CIA	CIA
SANBORN	PATRICK	Ţ	I
SAYER	DOUGLAS	CIA	CIA
SCULLY	CAMERON	CIA	CIA
SEVERANCE	HAYLEY	CIA	CIA
SHAHEEN	ANDREW	1	I
SHERBURNE	JAMIE	CIA	CIA
SHOEMAKER	TOBIAH	CIA	CIA
SIART	TIMOTHY	1	I
SMITH	JASON	I	I
SMITH	JOSHUA	CIA	CIA
SMITH	ANDREW	CIA	CIA
STAPLETON	NICKOLAS	CIA	CIA
STEWART	ROBERT		I
SWART	GREGORY	1	I
TARR	ANDREW	1	I
TEBBETS	ROBERT	CIA	CIA

LICENS	ED OPERATOR	TREATMENT GRADE	DISTRIBUTION GRADE
THIBAULT	MICHAEL	I	I
THOMAS	MICHAEL	II	II
THOMPSON	SETH	III	III
TIMLAKE	MICHEAL		1
TOWNSEND	JACOB	I	I
TRAVER	KYLE		I
TREMBLAY	CHRISTOPHER		I
TURNER	BRYCE		I
ULMAN	WYATT	I	1
ULRICH	DAVID	I	
WALDRON	MATT		1
WARD	ERIC	CIA	CIA
WASSILIE	LEE		I
WATERHOUSE	TRACY	I	1
WEEKS	TREVOR	I	I
WEST	CHRISTOPHER	CIA	CIA
WHITE	DAVID	CIA	CIA
WHITEHOUSE	JEREMY		I
WILLIAMS	TAYLOR	I	I
WOMACK	KEVIN	CIA	CIA
WORCESTER	WILLIAM	IV	
WRIGHT	ARIEL		II
YOUNG	GRETCHEN	II	



#### WHAT TO EXPECT FROM LCRI

#### **Lead and Copper Rules Update**

Heather Hennigan, LCRR/I- Drinking Water & Groundwater Bureau, NHDES Marco Philippon, Water Treatment Superintendent, City of Concord Lauren Moylan, Communications Committee YP Chair, Learning and Development Manager, Pennichuck Water Works

#### History of EPA's Lead and Copper Rules (LCR, LCRR and LCRI)

The Lead and Copper Rule (LCR) is the National Primary Drinking Water Regulation first promulgated in 1991 that requires actions by public water systems to reduce levels of lead and copper in drinking water. On January 15, 2021, the EPA promulgated the Lead and Copper Rule Revisions (LCRR), and the deadline for water systems to comply with these revised requirements was October 16, 2024. LCRR required all community and non-transient non-community water systems to submit to their state agency an initial service line inventory for all service lines In October 2024, EPA published the Lead and Copper Rule Improvements (LCRI) which requires all lead/GRR service lines to be located and replaced by 2034, improves tap sampling requirements, lowers the lead action level and more. The LCRI improves upon the LCRR's requirements to better protect the public.

Requirements from the LCRR seemed very overwhelming when first put out to the water industry, but with the help from NHDES and constant focus from many of their staff has been focused on getting water works operators in the best position to succeed. All water systems in New Hampshire submitted an initial lead service line inventory to NHDES by the compliance date of October 16, 2024, making New Hampshire one of the few states to achieve 100% compliance. Now that the LCRI has been finalized, it brings with it some new information for systems to be aware of. All community and non-transient non-community water systems will be required to submit a new version of the inventory template, referred to as the Baseline Inventory in 2025. Now that the hardest part has been done, creating that initial inventory in 2024, inventory submittals in 2025 and so on can be looked at as maintenance to the original inventory. All baseline inventories are due to NHDES by November 1, 2025 and annually thereafter for any systems that have lead, GRR or unknown

service lines. Now that LCRI is finalized, EPA and NHDES can provide us with action items to be completed each year to stay in compliance with this rule.

Homeowner engagement is key for every system's future success. Some of the best ways to get this information out to your communities has already been created by NH department of Environmental Services. Lead FAQs | NH Department of Environmental Services and the \*\*update link to Homeowner FAQ\*\* are the two best places to start when trying to engage your homeowners to identify their service line material. Other public information and good tools for your community is the EPA and NHDES Protect Your Tap: 10-minute Lead Test, an online guide that walks homeowners through a series of steps to see if they have lead pipes bringing water into their home, how to reduce their exposure to lead and how to get their water tested. The Protect Your Tap website is also available in Spanish. If your homeowners are not tech-savvy enough to use an online tool, you can simply send them the NHDES Service Line Scratch Test document! These tools and publications are the keys to your system's success for having what almost seems like an impossible task, become an easier experience for you the operator and the consumer. When you look good your system looks good which makes your community look good!

The best way to familiarize yourself with the new rule is to take a look at the EPA LCRI website where there are several fact sheets that summarize the most important parts of the rule. You will be able to, at a glance, see the main differences between the LCRR and the LCRI thanks to the technical fact sheets and helpful summary tables from EPA.

#### How to scratch test:

- First, locate the water meter for your home.
- Check the color of your pipes.
- Scratch with a key, coin, or a screw, scratch <u>both pipes</u> (or just the one closer to the wall/ where the pipe comes through the wall/ foundation). Do this carefully...
- Check for softness.
- The final step in the at-home lead pipe check is to gently press your fingernail against the pipe.

• Flush before drinking ... Take picture of the test and pipe and share the test results to your water system.



#### CONCORD WEBSITE

Of the 12,000 service connections in the City of Concord, all city owned services have been identified and 11,350 of the customer owned services have been as well. Initial inventory was submitted to DES on time and Concord continues to gather service material through our day to day work. Concord has put together a plan to get at the remaining 650 unknown services and will complete the sampling and replacement plan well ahead of the federal deadlines. Open communications with the customers has provided great results! Find Concords Web page here: Water Service Lines | Concord, NH - Official Website (concordnh.gov)

#### PROTECT YOUR TAP

Protect your tap tool is an EPA guideline that you as an operator or a homeowner can use as a self-guided lead identifier. This tool asks you step by step and will hold your hand and walk anyone through "Do you have a lead service?" its very simple and can be found on the NHDES website or go to <a href="Protect Your Tap: A Quick Check for Lead">Protect Your Tap: A Quick Check for Lead</a> US <a href="EPA">EPA</a>. This tool does require the user to have a google account, but does have English and Spanish language options and is really aimed to make it as easy as possible to find the dangers a homeowner may have with a lead service.

#### **FUNDING OPPORTUNITES**

NHDES and the EPA know how much of a daunting task this lead service inventory and replacement will be. According to the EPA website: There are still an estimated 9.2 million lead service lines in cities and towns across the country, many of which are in low-income neighborhoods and communities of color. The Bipartisan Infrastructure Law will deliver resources to remove these lead pipes, in line with President Biden's goal of removing 100% of lead service lines. The Bipartisan Infrastructure Law invests \$15 billion towards LSLR through the DWSRF. With this investment, 49% of funds will be provided to communities as grants or principal forgiveness loans. A state match is not required.

For a project or activity to be eligible for funding under this appropriation, it must be otherwise DWSRF eligible and be a lead service line replacement (LSLR) project or associated activity directly connected to the identification, planning, design, and replacement of lead service lines.

One of the easiest ways to find funding is to go back to the NHDES Lead and Copper site page and click on <a href="DWSRFLSLR Funding">DWSRF LSLR Funding</a>.

#### **VALIDATION OF SERVICE LINES**

The LCRI also brought with it an additional requirement that water systems need to be made aware of. EPA is requiring that a percentage of non-lead service lines be validated via visual inspection to assure that methods used to classify service lines as non-lead were reliable. The only non-lead service lines that do not need to be put into the validation pool are service lines that were installed post-1989 or service lines that were already visually inspected. All other nonlead service lines will need to go into a validation pool where a percentage of those lines will need to be randomly validated by 2034. Any systems that used NHDES's VIC form or statistical analysis for their initial inventories will also need to plan for additional validation efforts. NHDES's new baseline inventory template will have an additional worksheet to assist systems with this. Identifying unknown service lines is a higher priority than starting non-lead validation, but water systems should be aware of this requirement because it will affect each systems' plan for the future.



# LCRI C

## 2025

RE	QUIREMENTS
	Submit the Baseline Inventory to NHDES by November 1 <sup>st</sup> regardless of service line material classification.
	Issue annual customer material notification within 30 days of inventory submittal to any property where the overall service line material classification is lead, GRR or unknown.
	Send certification of customer material notification to NHDES ASAP, but by July $1^{\text{st}}$ of the following year.
	If the water system's 90 <sup>th</sup> percentile lead samples exceed the lead action level of 15ppb, 24-hour public notice needs to be sent out to all water customers.
	Include most updated language regarding service line inventories in the consumer confidence report (CCR). NHDES templates have been updated with required language.
	Add any found lead/GRR sites to your sampling plan.
RE	COMMENDATIONS
	Start consumer notification for ALL sample site results within 3 days. (will be required later)
	Start Find and Fix (DSSA) actions including follow-up sampling at any site that is > 10 ppb. (will be required later)
	Continue working on identifying unknown service lines by reviewing additional records, engaging homeowners, potholing etc.
	Start Find and Fix (DSSA) actions including follow-up sampling at any site that is > 10 ppb. (will be required later)





## 

RE	QUIREMENTS
	Submit annual baseline inventory update to NHDES by November 1 <sup>st</sup> if unknowns/lead/GRR service lines are present in the inventory, or if services are added/removed.
	Issue annual customer material notification within 30 days of inventory submittal to any property where the overall service line material classification is lead, GRR or unknown.
	Send certification of customer material notification to NHDES ASAP, but by July $1^{\text{st}}$ of the following year.
	If the water system's 90 <sup>th</sup> percentile lead samples exceed the lead action level of 15ppb, 24-hour public notice must be sent out to all water customers.
	Add any found lead/GRR sites to your sampling plan.
RE	COMMENDATIONS
	Replacement Plan should be drafted for all systems that have lead, GRR or unknown SLs using NHDES template.
	Identify unknown service lines! Unknowns will be included in the calculations for the replacement rate, but identifying unknowns does NOT count towards your annual percentage requirement.
	Service Line Replacement/Identification through DWSRF LSLR Loan ongoing.
	Start consumer notification for ALL sample site results within 3 days. (will be required later)
	Start Find and Fix (DSSA) actions including follow-up sampling at any site that is > 10 ppb. (will be required later)



# LCRI C

## 2027

REQUIREMENTS  Submit to NHDES by November 1 <sup>st</sup> the following:  Baseline inventory (most updated version)  If all SLs are non-lead and no validation is required, no update is required.  Replacement Plan  10% annual average replacement requirement, identifying unknowns does not count towards percentage requirement.
Issue annual customer material notification within 30 days of inventory submittal to any property where the overall service line material classification is lead, GRR or unknown.
Send certification of customer material notification to NHDES ASAP, but by July of the following year.
If the water system's 90 <sup>th</sup> percentile lead samples exceed the lead action level of <b>10ppb</b> , 24-hour public notice must be sent out to all water customers.
Systems with lead/GRR service lines will be reset to round 1 semi-annual sampling starting January 2028.
Systems with lead/GRR service lines will be required to collect $1^{\text{st}}$ and $5^{\text{th}}$ liter samples until the SL is removed.
Start 10-year timeline to identify of unknowns, and complete lead/GRR replacements (including customer-initiated replacements).
Start consumer notification for ALL sample site results within 3 days.
Technical Assistance: Heather Hennigan
Heather.L.Hennigan@des.nh.gov 603-271-5927





## 2027 Cont.

	Start Find and Fix (DSSA) actions including follow-up sampling at any site that is > 10 ppb.
	Add any found lead/GRR sites to your sampling plan.
RE	COMMENDATIONS
	Service Line Replacement/Identification through DWSRF LSLR Loan ongoing.
HE	LPFUL TIPS
	NHDES Protect your tap – a good tool for homeowners to self- identify. Note a Gmail account is needed. This tool is accessible via https://www.des.nh.gov/water/drinking- water/public-water-systems/lead-and-copper
	Visit NHDES's Lead and Copper website that will be updated routinely with additional resources and guidance documents. https://www.des.nh.gov/water/drinking-water/public-watersystems/lead-and-copper
US	te all regulations and timelines are subject to change per EPA updates and NHDES will communicate more ormation as we get it.
ser tim que htt	/SRF LSLR funding is available on a first come, first ved basis and an application can be submitted at any e (no pre-application is required). If you have any estions or need more information visit ps://www.des.nh.gov/water/drinking-water/public-water-stems/lead-and-copper

# Consulting Services for Sm

New Hampshire small and medium community (CWS) and nonservice connections have been paired with one of four consulting deadline of October 16, 2024. Arcadis, Hazen and Sawyer, Northeast system to create and submit their service line inventory, replace

There is no cost to the water systems for this assistance.

#### https://www.des.nh.gov/tabbed

Please note newly activated or reclassified systems that are not complying with LCRR as part of the design review process



As a local engineering firm, Underwood had many existing records for their assigned systems which served as a good starting point for developing the initial inventory in 2024. Using records and information from each water system, and by scheduling kick-off meetings with their systems, Underwood created an initial inventory and a next steps summary for each of their systems in 2024. Underwood will be creating a baseline inventory for each system using information gathered in 2024 and will include any new information a system submits. Underwood will NOT be submitting the baseline inventory to NHDES in 2025, each community system is responsible for submitting on their own. Underwood can be reached at anytime by emailing ue Isli@underwoodengineers.com or calling their hotline at (603) 436-6192.

# Hazen

By collecting data and records from each water system through an online portal, Hazen and Sawyer created a service line inventory for each of their assigned water systems along with a detailed action plan in 2024. Hazen and Sawyer's online tools to allow their systems to collect data in real time will still be available in 2025. Hazen and Sawer will be creating a baseline inventory for each system using records previously submitted and any new records a system submits. Hazen and Sawyer will NOT be submitting the baseline inventory to NHDES in 2025, each community system is responsible for submitting on their own. Hazen and Sawyer can be reached at lcrrnh@hazenandsawyer.com.

# all and Medium Systems

transient non-community (NTNC) water systems with less than 1,700 firms to assist them in complying with EPA's LCRR by the federal GIS, and Underwood Engineers are working directly with each water ment plan and sampling plan to NHDES by the federal deadline.

Check your water system's assigned consultant at:

#### -content/consulting-services

included in the assigned consultants list are responsible for and will not be assigned a NHDES-hired consultant.



By collecting data and records from each water system through a series of two online surveys, Arcadis created a service line inventory for each of their assigned water systems in 2024. Arcadis will be creating the baseline inventory for each system in 2025 by reviewing data already submitted to them and by adding in any new information systems have collected. Arcadis will NOT be submitting the baseline inventory to NHDES in 2025, each community system is responsible for submitting on their own.

Arcadis can be reached at anytime by emailing:

LSLIHelp@Arcadis.com or calling their hotline at 603-255-3844.





Working with only with New Hampshire's non-transient noncommunity water systems, Northeast GIS developed an initial service line inventory by scheduling in-person visits to record the service line material and any other essential information. Northeast GIS will be taking all information gathered in 2024 from in-person inspections and creating a baseline inventory for each of their systems. Northeast GIS will be submitting the baseline inventories to NHDES on each systems' behalf in 2025. For systems that have lead, GRR or unknown service line material, Northeast GIS is advising systems on their next steps. Contact Northeast GIS at info@northeastgis.com.

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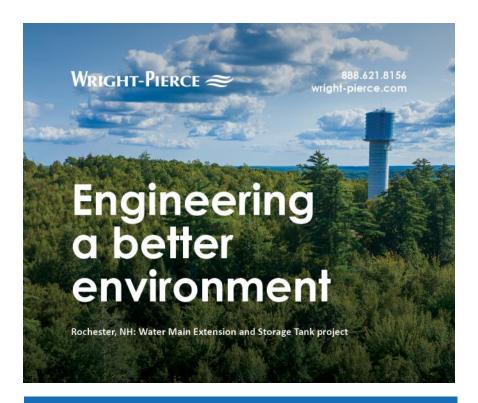


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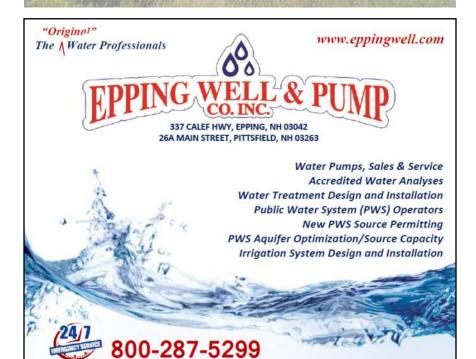
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