



I am incredibly grateful for the experience I had in the **NH Water and Wastewater Managers School**. Before entering the municipal world, I had years of experience both in engineering and hands-on construction and maintenance of water infrastructure. What is often overlooked, however, is how much more goes into management of water and wastewater facilities than just operational knowledge. The W&WWMS provided me with a background in the managerial disciplines of finance, human resources, and capital planning. And perhaps most important, the personal relationships developed with NHDES staff and other managers across the state gave me a full address book's worth of experienced water and wastewater professionals to reach out to whenever I come across a "new to me" situation. More than four years after graduating from the program, my classmates and instructors are still the ones I reach out to first with questions. If you think you might be interested in moving into a management position, I strongly encourage you to participate in WWMS.

Jason Gagnon  
North Conway Water Precinct W&WW Superintendent  
NH Water & Wastewater Managers School class of 2017

If you are interested in applying for the next session of the NH Water & Wastewater Managers School, you can access the notice online here:

<https://www.nhwpc.org/nh-drinking-water-wastewater-managers-school/>

or contact Wade Pelham – NHDES WWEB, at [wade.pelham@des.nh.gov](mailto:wade.pelham@des.nh.gov) or (603) 271-2818.