



NEWWA / NHWWA Joint Membership Meeting January 19, 2023 - Cisco Brewers, Portsmouth, NH

MEETING HIGHLIGHTS

Earn 2 TCHs (pending approval of state agencies). You must attend the entire meeting to earn TCHs.

- New Hampshire Drinking Water Legislation Update**
- “Merrimack River Becomes the Primary Source of Water Supply for Pennichuck Water Works”**
- “PFAS Treatment in New England: A Regional Survey”**
- “Customer Communications – Key to Community Support”**



SAVE THE DATE!
37th Annual Ski Classic
January 20, 2023

Visit newwa.org for details, or contact Katelyn at ktodesco@newwa.org with questions.

PLUS ...

Speed Networking Breakouts (3 rounds, 5 minutes each)
Enjoy this rapid-fire and engaging format! It's a great opportunity to meet other water works professionals and catch up with old friends.

Updates from
NEWWA President Jim DeCelles & NHWWA Chairman of the Board, Chris Albert
Exhibit Tabletops
Limited space available. Secure an exhibit tabletop today!
Contact KTodesco@newwa.org for more information.

REGISTER ONLINE AT NEWWA.ORG.
Or, complete the registration form below and return to NEWWA.

NEWWA/NHWWA JANUARY MEETING REGISTRATION FORM — 3 WAYS TO REGISTER!					
Register online at newwa.org	Complete this form, scan, and return by email to Katelyn at ktodesco@newwa.org .		Complete this form and return by fax to 508.893.9898		
CONTACT INFORMATION (Please print clearly.)					
Name		Title		Nickname	
Company					
Address			City		State
Phone		Fax		Email	
Member #					
Early Registration Fee Before 1/5/23		Late Registration Fee 1/5/23 or After		Full-Time Student Fees	
NEWWA/NHWWA Member Fee Before 1/5 @ \$85		NEWWA/NHWWA Member Fee After 1/5 @ \$95		Full-Time Student Fee Before 1/5 @ \$10	
Non-Member Fee Before 1/5 @ \$135		Non-Member Fee After 1/5 @ \$145		Full-Time Student Fee After 1/5 @ \$20	
<input type="checkbox"/> Dietary Restrictions, please specify: _____					
PAYMENT INFORMATION					
<input type="checkbox"/> Personal Check (Payable NEWWA) <input type="checkbox"/> Company Check <input type="checkbox"/> MasterCard <input type="checkbox"/> Visa <input type="checkbox"/> AMEX <input type="checkbox"/> Discover					TOTAL PAYMENT
Credit Card #			Exp. Date	CVV:	Signature

NEWWA's Cancellation Policy: If you cannot attend a NEWWA event you have registered for you must contact NEWWA in writing two business days prior to the start of a program to request a refund or credit minus a \$30 administrative fee. If you contact NEWWA within one business day you will be charged 100% of the original course registration fee. This charge is non-refundable and non-transferable. Written refund/credit requests made for special circumstances will be considered if received within 2 weeks from the start date of the program. Credits issued are valid for 6 months from the date of the program.

ADA: If you have a disability and need accommodations to participate in one of NEWWA's events, please contact NEWWA at 508-893-7979 before the start of the course so proper arrangements can be made.

QUESTIONS? Contact Katelyn Todesco, Events & Marketing Manager, at ktodesco@newwa.org.



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8:30 AM Registration, Coffee and Pastries / Networking and Visit Exhibitors

9:00 AM Introduction by Moderators

DONALD L. WARE, P.E., Chief Operating Officer, Pennichuck Water Works Inc., Nashua, NH
ROBERT WILLIAMSON, P.E., Senior Project Manager, Wright-Pierce, Portland, ME

9:10 AM New Hampshire Drinking Water Legislation Update

BOYD SMITH, President and CEO, New Hampshire Water Works Association, Concord, NH

A discussion of the drinking water legislation that passed during New Hampshire's 2022 legislative session and highlights of pending legislation for 2023.

9:30 AM "Merrimack River Becomes the Primary Source of Water Supply for Pennichuck Water Works"

JOHN BOISVERT, P.E., Director of Engineering Services, Pennichuck Water Works, ASHLEY PIPER, Environmental Scientist, Pennichuck Water Works, Inc., Nashua, NH, and Dr. THOMAS P. BALLESTERO, Ph.D., P.E. Streamworks, LLC, Madbury, NH

Pennichuck Water provides drinking water derived from the Merrimack River to over 100,000 New Hampshire residents. In 2017, Pennichuck began the process of planning and design for a new deep-water raw water intake in the Merrimack River. The purpose was to create a separate and fully redundant source supply in addition to Pennichuck Brook. This discussion will describe the infrastructure improvements required to achieve source redundancy, the hydrologic assessment that supported Pennichuck's commitment to the Merrimack River as a primary source of supply, and the consideration of potential upstream contamination risk posed by an already developed watershed.

10:00 AM "PFAS Treatment in New England: A Regional Survey"

BENJAMIN POWERS, Staff Professional II, and KIRSTEN RYAN, P.E., Project Professional, Kleinfelder, Boston, MA

As PFAS regulations are being rolled out across New England, many water providers have been required or have chosen to install treatment systems. With UCMR5 and EPA's new health advisories, even more systems are considering next steps. A survey of community water system managers was conducted to summarize types of PFAS treatment, capital and operation costs, funding options and known or suspected contamination sources. This comparison will highlight success factors as well as lessons learned from a utility perspective.

10:30 AM "Customer Communications - Key to Community Support"

BOYD SMITH, President and CEO, New Hampshire Water Works Association, Concord, NH, IAN ROHRBACHER, Superintendent, City of Rochester, Rochester, NH, and ALICIA DUFRESNE, Supervisor of Corporate Communications, Pennichuck Water Works, Inc., Nashua, NH

A one-hour roundtable presentation. Water system operators are impacted by fast-spreading news regarding system upsets and emerging contaminants, especially in an age of social media amplification. In addition, our "hidden infrastructure" perception requires effective communication to inform and engage the public about operations, rate changes, worker recruitment and retention, and policy leadership. This presentation covers the importance of effective communications, how Rochester makes their CCR a more effective communications tool, and Pennichuck Corporation's approach to communicating across their wide range of systems.

11:30 AM Questions and Answers — All Presenters

11:40 AM Speed Networking in the Exhibit Area

12:00 PM Social Hour and Continued Networking

12:30 PM Luncheon, Announcements, Presentations, and Business Meeting

JIM DECELLES, NEWWA President, and CHRIS ALBERT, NHWWA Chairman of the Board

2:00 PM Membership Meeting Adjourns

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COVID Disclosure: Note that COVID-19 is a highly contagious disease that comes with the risk of severe illness and death, and there is always the inherent risk of exposure when in public spaces. Full information on COVID-19, including information on high-risk populations, can be found on the Centers for Disease Control's website. By voluntarily attending NEWWA & NHWWA's January Membership Meeting, attendees assume all risks related to the exposure to COVID-19. If you have a fever or feel ill or have been exposed to someone with COVID-19 within 10 days of the meeting - PLEASE DO NOT ATTEND THE MEETING.

Photograph and Information Release: Photographs will be taken at this event. By registering for this event you agree to allow NEWWA to use your photo in any NEWWA-related publication or social media site.